

UBC Enrolment Service

# UBC Consumer Information Disclosures

Annual Notice

2021/2022



a place of mind

THE UNIVERSITY OF BRITISH COLUMBIA

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*The following information is compiled in this document for the convenience of our constituency, and as required by the Higher Education Opportunity Act of 2008.*

## **Notice of Availability of Institutional and Financial Aid Information<sup>1</sup>**

This document is available in the attached Appendix 1.0. A paper copy is available upon request to the US Loans Team within the Student Financial Services department.

## **Financial Aid Information<sup>2</sup>**

US students are only eligible to receive US Loans through UBC while attending a Title IV eligible school not located within the US. To check the US Department of Education Lookup Tool to ensure that schools are considered eligible by the Federal Student Aid Office: <https://studentaid.gov/fafsa-app/FSCsearch> .

Terms and conditions of the Title IV, Higher Education Act (HEA) loans will be provided in the below links, including eligibility and methods of disbursements. Please note the bursary program is not available to international students. Information on US loans and obtaining financial aid can be provided at:

Vancouver campus

Undergraduate: <https://students.ubc.ca/enrolment/finances/student-loans/funding-us>

Graduate: <https://students.ubc.ca/enrolment/finances/student-loans/funding-us>

Okanagan campus

Undergraduate: <https://students.ok.ubc.ca/courses-money-enrolment/finances/student-loans-and-grants/u-s-students/>

Graduate: <https://students.ok.ubc.ca/courses-money-enrolment/finances/student-loans-and-grants/u-s-students/>

Exit Counseling:

Federal Regulations require all student loan borrowers to participate in the Exit Loan Counseling when they withdraw or graduate. It is completed online at

<https://studentaid.gov/app/counselingInstructions.action?counselingType=exit>

Repayment:

For information on repayment process, please visit: <https://studentaid.ed.gov/sa/repay-loans>

For contact information on obtaining financial aid information please visit:

<http://students.ubc.ca/enrolment/finances/financial-advice?LinkServID=909762EC-C29E-CEA0-%2076FF0CF2D84F9BDE>

## **University of British Columbia**

### **Academic Programs<sup>3</sup>**

For information on current academic programs available on:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=12,0,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?go=programs>

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<sup>1</sup> 34CFR 668.43

<sup>2</sup> 34 CFR 668.42; 34 CFR 668.43; 34 CFR 688.44; 34 CFR 688.41 (a)-(d)

<sup>3</sup> 34 CFR 668.41(a)-(d); 34 CFR 668.43

If you are interested in present academic improvement plans then please see:

Vancouver campus: <http://vpacademic.ubc.ca>

Okanagan campus: <https://provost.ok.ubc.ca/>

To see a listing of instructional, laboratory, and other physical plant facilities that relates to each academic program, please see:

Vancouver campus: <https://learningspaces.ubc.ca/find-space>

Okanagan campus: <https://learningspaces.ok.ubc.ca/>

The UBC Directory is available to contact faculty and other instructional personnel:

Vancouver campus: <http://www.ubc.ca/our-campuses/vancouver/directories/a-to-z.html>

Okanagan campus: <http://ok.ubc.ca/directories/atoz.html>

## Tuition and Fees<sup>4</sup>

The most accurate tuition and additional fees information is listed on the UBC calendar.

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,0,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,0,0,0>

Textbooks information per course is available on the bookstore website or the Student Service Portal: <https://bookstore.ubc.ca/textbooks>

Housing information can be found on:

Vancouver campus: <http://vancouver.housing.ubc.ca/>

Okanagan campus: <http://www.housing.ubc.ca/okanagan>

An online estimation (tuition, living costs, etc.) for prospective students is available:

<http://you.ubc.ca/financial-planning/cost/>

## Refund Policy<sup>5</sup>

UBC has a refund policy and restrictions to drop classes, below are links to the criteria:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,266,774,0#18000>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,339,1033,0>

For UBC's withdraw policy and procedures, please visit:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,266,774,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=3,51,871,0>

To see the requirements for the Return of Title IV loans:

[https://ifap.ed.gov/sites/default/files/attachments/2019-09/1920FSAHbkVol5Master\\_0.pdf](https://ifap.ed.gov/sites/default/files/attachments/2019-09/1920FSAHbkVol5Master_0.pdf)

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<sup>4</sup> 34 CFR 668.41(a) – (d); 34 CFR 668.43

<sup>5</sup> 34 CFR 668.41(a)– (d); 34 CFR 668.43

## Academic Leave<sup>6</sup>

UBC students in good academic standing may, in most programs, take an academic leave.

For more information:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,266,774,0#18000>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,339,1033,0>

## Disability Assistance<sup>7</sup>

UBC considers students with disabilities and diversity an important aspect of its culture and mandate. For additional information on the assistance available:

Vancouver campus: <http://students.ubc.ca/about/access>

Okanagan campus: <http://students.ok.ubc.ca/drc/welcome.html>

# University of British Columbia's Accreditations & Statistics

## UBC Accreditations, Approval, or Licensure<sup>8</sup>

To view the University Act in the Province of British Columbia, please see:

[http://universitycounsel.ubc.ca/univ\\_act](http://universitycounsel.ubc.ca/univ_act)

A few programs at UBC receive full accreditation from their respective certification bodies:

Counselling Psychology Program: <http://ecps.educ.ubc.ca/counselling-psychology/accreditation/>

Landscape Architecture Program: <http://www.sala.ubc.ca/about/accreditation>

Bachelor of Applied Science Program:

<http://www.calendar.ubc.ca/vancouver/index.cfm?tree=12,195,274,0>

## UBC Retention Rate and Graduation Rates<sup>9</sup>

To view UBC's student statistical rates, please visit:

<http://pair.ubc.ca/student-performance/retention-and-graduation/>

"The Baccalaureate Graduates Survey (BGS) has been designed to gather information on baccalaureate graduates' education satisfaction levels, education financing and student debt, as well as further education and employment outcomes. Reports are available by survey year and discipline (CIP), by institution and at the system level."

Each survey lists a category of alumni's employment in the type of industry and another category of types of further education after their four-year degree programs.

<sup>6</sup> 34 CFR 668.41 (a)-(d); 34 CFR 668.22

<sup>7</sup> 34 CFR 668.41 (a)-(d); 34 CFR 668.43; 34 CFR 668.231

<sup>8</sup> 34 CFR 668.41(a)-(d); 34 CFR 668.43

<sup>9</sup> 34 CFR 668.41; 34 CFR 668.41(a)-(d); 34 CFR 668.45; 34 CFR 668.8(b)(1)(ii)

## Legal Concerns

### Student Privacy<sup>10</sup>

UBC's policies and procedure for information on student information disclosure are listed here <http://universitycounsel.ubc.ca/access-and-privacy/>

Each student has the right to review their education records and to request amendments. The procedure to request review is:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=3,53,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=3,53,104,0>

UBC has non-academic misconduct procedures in place for any breach in agreement:

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=3,54,750,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=3,54,1030,0>

### Contact Us<sup>11</sup>

For any additional questions, concerns, or requests please contact Student Enrolment Services. A hardcopy version of this document is available upon request.

Current Student: <https://students.ubc.ca/about-student-services/enrolment-services-advisors>

Prospective Student: <http://you.ubc.ca/contact-us/?pageID=1169>

### Vancouver

Main Concourse, Brock Hall 1206–1874 East Mall Vancouver BC V6T 1Z1

Tel: 604.822.9836

Toll Free: 877.272.1422

Fax: 604.822.5945

### Okanagan

University Centre 206Z, 3333 University Way Kelowna BC V1V 1V7

Tel: 250.807.9100

Toll Free: 866.596.0767

Fax: 250.807.8070

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<sup>10</sup> 34 CFR 668.41(c); 34 CFR Part 99

<sup>11</sup> 34 CFR 668.43; 34 CFR 668.44

## Appendix 1.0: Notice of Availability of Institutional and Financial Aid Information

(1) The cost of attending the institution, including—

(i) Tuition and fees charged to full-time and part-time students;

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,0,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,0,0,0>

(ii) Estimates of costs for necessary books and supplies;

Both Campuses: <https://bookstore.ubc.ca/textbooks>

(iii) Estimates of typical charges for room and board;

Vancouver campus: <http://vancouver.housing.ubc.ca/applications/fees-payments/>

Okanagan campus: <https://okanagan.housing.ubc.ca/applications/fees-payments/>

(iv) Estimates of transportation costs for students; and

Vancouver campus: <http://planning.ubc.ca/vancouver/transportation-planning/u-pass-compass-card>

Okanagan campus: <https://www.ubcsuo.ca/u-pass>

(v) Any additional cost of a program in which a student is enrolled or expresses a specific interest;

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,0,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,0,0,0>

(2) Any refund policy with which the institution is required to comply for the return of unearned tuition and fees or other refundable portions of costs paid to the institution;

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=14,266,774,0#18000>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=14,339,1033,0>

(3) The requirements and procedures for officially withdrawing from the institution;

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=3,46,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=3,51,871,0>

(4) A summary of the requirements under §668.22 for the Return of Title IV loan as well as Satisfactory Academic Progress (SAP);

Undergraduate:

[https://students.ubc.ca/sites/students.ubc.ca/files/UBC%20Satisfactory%20Academic%20Progress\\_Undergrads\\_Rev\\_Feb%202018%20%28Final%29.pdf](https://students.ubc.ca/sites/students.ubc.ca/files/UBC%20Satisfactory%20Academic%20Progress_Undergrads_Rev_Feb%202018%20%28Final%29.pdf)

Graduate:

[https://students.ubc.ca/sites/students.ubc.ca/files/UBC%20Satisfactory%20Academic%20Progress\\_Graduates\\_Rev\\_%20Feb%202018%20%28Finalv2%29.pdf](https://students.ubc.ca/sites/students.ubc.ca/files/UBC%20Satisfactory%20Academic%20Progress_Graduates_Rev_%20Feb%202018%20%28Finalv2%29.pdf)

Return of Title IV:

<https://students.ubc.ca/sites/students.ubc.ca/files/R2T4%20policy.pdf>

(5) The academic program of the institution, including—

(i) The current degree programs and other educational and training programs;

Vancouver campus: <http://www.calendar.ubc.ca/vancouver/index.cfm?tree=12,0,0,0>

Okanagan campus: <http://www.calendar.ubc.ca/okanagan/index.cfm?tree=18,0,0,0>

(ii) The instructional, laboratory, and other physical facilities which relate to the academic program;

Vancouver campus: <https://learningspaces.ubc.ca/find-space>

Okanagan campus: <https://learningspaces.ok.ubc.ca/>

(iii) The institution's faculty and other instructional personnel; and

Vancouver campus: <http://www.ubc.ca/our-campuses/vancouver/directories/a-to-z.html>

Okanagan campus: <http://www.ubc.ca/okanagan/directories/atoz.html>

(iv) Any plans by the institution for improving the academic program of the institution, upon a determination by the institution that such a plan exists;

Vancouver campus: <http://vpacademic.ubc.ca>

Okanagan campus: <http://provost.ok.ubc.ca>

(6) The names of associations, agencies or governmental bodies that accredit, approve, or license the institution and its programs and the procedures by which documents describing that activity may be reviewed Accreditations; [http://universitycounsel.ubc.ca/univ\\_act](http://universitycounsel.ubc.ca/univ_act)

(7) A description of the services and facilities available to students with disabilities;

Vancouver campus: <https://students.ubc.ca/about-student-services/centre-for-accessibility>

Okanagan campus: <https://students.ok.ubc.ca/academic-success/disability-resources/>

(8) The titles of persons designated under §668.44 and information regarding how and where those persons may be contacted;

Contact resource: <http://you.ubc.ca/contact-us/>

(9) A statement that US students are only eligible to receive US Loans through UBC while attending a Title IV eligible school not located within the US (Under “Am I eligible for a US loan while I’m on exchange?”): <https://students.ubc.ca/enrolment/finances/student-loans/loans-us/us-loans-faq>

For information on UBC’s exchange program, please visit UBC Go Global:

<https://students.ubc.ca/about-student-services/go-global>

(10) UBC and its faculty, staff and students are creators of various forms of intellectual property, as well as consumers of intellectual property. As creators, we rely on the protections offered by intellectual property laws to ensure that our work product is protected from improper use. As consumers of intellectual property, we are legally (and morally) obligated to respect the intellectual property rights of others, just as we expect others to respect our intellectual property rights.



- (i) Copyright infringement is a serious matter and can result in legal liability for you personally, as well as for UBC. In addition, failure to comply with the terms of these UBC Copyright Requirements may result in disciplinary action being taken by UBC against you. There may even be more serious consequences involving the University Legal Affairs Office and the RCMP. For more information please visit <http://copyright.ubc.ca/students/>
  - (ii) Civil and criminal penalties can be imposed for copyright infringement. Criminal sanctions can include fines and/or imprisonment and depend on the seriousness of the infringement. Civil sanctions include an order to pay damages and an injunction to prevent continued infringement. For more information please visit <http://copyright.ubc.ca/guidelines-and-resources/faq/basics/>
  - (iii) Disciplinary actions include, but not limited to, network access revocation, a letter about your failure to abide by community standards to your Dean or Department Head. There may be more serious consequences involving the University Legal Affairs Office and the RCMP. For more information please visit <https://it.ubc.ca/services/email-voice-internet/resnet/appropriate-use>
- (11) Courses successfully completed at recognized institutions outside of the BC Transfer System will be assessed for transfer credit on a course-by-course basis. Transfer credit is granted as closely as possible to specific UBC courses. When an exact UBC equivalent does not exist, unassigned transfer credit is granted as closely as possible to the originating course, either at the subject level (i.e., ENGL), faculty level (i.e., ARTS), or general elective level (ELEV). For more information please visit <https://students.ubc.ca/enrolment/registration/transfer-credits> For information about the specific articulation of credits, contact your faculty's Academic advising office or visit <https://students.ubc.ca/enrolment/academic-learning-resources/academic-advising>
- (12) Student body diversity information can be found:  
Both campuses: <http://www.ubc.ca/about/facts.html>
- (13) Student activities information can be found:  
Vancouver: <https://students.ubc.ca/health/health-topics/physical-activity>  
Okanagan: <https://students.ok.ubc.ca/involvement-activities/>